

Patch documentation

imc Learning Suite

Patch Documentation

Learning Suite

Date: 08.08.2025

Version: 14.25.1.0

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Inhalt

1	Patch Documentation	Page 4
1.1	About this document	Page 4
1.2	Modifications	Page 5

1 Patch Documentation

1.1 About this document

This paper documents the changes to the imc Learning Suite in the specified version. These changes typically resolve known program errors. The resolved errors are listed individually. For each resolution, an area is listed where the corresponding issue was located and solved. Furthermore, a risk assessment was made based on the source code changes which were needed to be made to resolve the issue. This risk assessment does not assess a risk for a certain use case or scenario because this varies for each customer individually. Each change was checked according to the certified processes (ISO 9001:2008) of our development and QA department – at least two times before delivery. It is nevertheless recommended to perform additional testing of customer specific scenarios or use cases, if a change was made in an area that could have an impact on these scenarios.

1.2 Modifications

Area	Risk of changes			
	High	Medium	Low	No noticeable risk
System Texts	0	0	0	1
Recertification / Compliance	5	3	0	0
Enrolment Processes	0	2	1	0
Media - Vitero (VC)	0	0	1	0
User Provisioning	0	1	0	0
Easy Course Creation	0	0	2	0
Channels	0	0	4	1
Dashboards	0	1	3	0
Media - MS Teams	2	1	1	0
Emails & Notifications & iCal	0	0	4	0
Resources	0	0	1	0
Skills	0	1	2	0
Miscellaneous	0	3	9	13
New Search (Knowledge Source)	0	0	6	0
Learning Paths	0	2	1	1
Certifications (e.g. IDD)	0	0	2	0
Course Overview	0	0	2	0
Clients / Multi tenant	0	1	0	0
Navigation	0	0	3	1
Security	0	1	4	3
Media	0	0	1	0
Attendance Tracking	0	0	2	0
My staff (Supervisor)	0	1	0	0
Bookshelf	0	0	1	0
Gamification (xAPI)	0	0	1	0
Media - SCORM / AICC / PENS	0	0	1	0

Area	Risk of changes			
	High	Medium	Low	No noticeable risk
Courses	0	1	2	0
Reporting	0	0	1	0
Total: 100 issues	7	18	55	20

*) Notes about modifications with "high risk of changes"

- Recertification / Compliance

- To be clarified with Alex if it is recalculated: For completed users on the course template, with the next job run the next due date has been fixed to be the same as before the job runs. To be clarified with Flavius: When there is no due date on the first course, how the next due date is calculated. recertification interval is DD/MM. Is completion date is used as a fallback.
- After the user was added to the template and has completed the first course, he gets the next due date. This next due date is calculated as follows: The deadline DD/MM is taken in future after (initial) due date. If the recertification interval is < 12 month, then the interval is subtracted from the deadline until the user is still certified and the calculated date is still in the future after the due date. If the recertification interval is > 12 months, then the interval is added to the deadline until the user is still certified and the calculated date is in the future to get the due date in case initial due date is based on relative due date. In case due date is based on the fixed due date, that date should be considered for the due date. The interval is then added to the due date to get the next due date and the deadline is taken where the user is still certified. For the second course, the users could get less time to do the course but for the next courses, the user is in the cycle.
- Scenario: User had successfully completed the recertification course and then were removed from the target group. Instead of moving back to course template status "Successfully completed", users are kept to the status "personal syllabus".
- Scenario: Users have successfully completed the course. They were removed from the target group. The job had run and the user had the "next due date". When they are renominated, the "next due date" would be the same "next due date" which they had after they had concluded the previous course.
- If the user was removed from the group and cancelled from the course/learning path by the job if "Automatic cancellation" was enabled and then if user is added to the group again and "Automatic update to group members" (previously "Automatic adding") is enabled, then he is enrolled to the course/learning path again. As the corresponding job has been corrected, it would re-enrol the participants who were removed before and have been added in the meanwhile again.