

Patch documentation

imc Learning Suite

Patch Documentation

Learning Suite

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imc
information multimedia communication
AG
Hauptsitz Saarbrücken
Scheer Tower, Uni-Campus Nord
D-66123 Saarbrücken
T. +49 681 9476-0 | Fax -530
info@im-c.com
im-c.com

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1 Patch Documentation

1.1 About this document

This paper documents the changes to the imc Learning Suite in the specified version. These changes typically resolve known program errors. The resolved errors are listed individually. For each resolution, an area is listed where the corresponding issue was located and solved. Furthermore, a risk assessment was made based on the source code changes which were needed to be made to resolve the issue. This risk assessment does not assess a risk for a certain use case or scenario because this varies for each customer individually. Each change was checked according to the certified processes (ISO 9001:2008) of our development and QA department – at least two times before delivery. It is nevertheless recommended to perform additional testing of customer specific scenarios or use cases, if a change was made in an area that could have an impact on these scenarios.

1.2 Modifications

Area	Risk of changes			
	High	Medium	Low	No noticeable risk
Recertification / Compliance	5	0	1	0
Media	0	0	1	1
Courses	0	2	4	0
Dashboards	0	2	0	0
Miscellaneous	0	0	6	5
Security	0	0	2	1
Navigation	0	0	1	0
Enrolment Processes	0	1	0	0
Certifications (e.g. IDD)	0	0	1	0
Skills	0	0	1	0
Reporting	0	0	1	1
Users	0	0	1	1
Catalogues	0	0	1	0
Channels	0	0	0	1
Advanced Reporting	0	0	1	0
Language Handling	0	0	1	0
Emails & Notifications & iCal	0	0	1	0
E-Payment - Shopify	0	0	1	0
Course Overview	0	0	1	0
Architecture	0	0	0	1
Total: 46 issues	5	5	25	11

*) Notes about modifications with "high risk of changes"

- Recertification / Compliance
 - Fixed and Relative due dates can both be left empty, and the field for the one not selected will be greyed out and not show any value if previously introduced before switching between them. Due date column is now empty on the Personal syllabus tab in the participant administration of a course template when there is no current course enrolment.
 - Due date column is now empty on the Personal syllabus tab in the participant administration of a course template when there is no current course enrolment.
 - After the user was added to the template and has completed the first course, he gets the next due date. This next due date is calculated as follows: The deadline DD/MM is taken in future after (initial) due date. If the recertification interval is < 12 month, then the interval is subtracted from the deadline until the user is still certified and the calculated date is still in the future after the due date. If the recertification interval is > 12 months, then the interval

is added to the deadline until the user is still certified and the calculated date is in the future to get the due date in case initial due date is based on relative due date. In case due date is based on the fixed due date, that date should be considered for the due date. The interval is then added to the due date to get the next due date and the deadline is taken where the user is still certified. For the second course, the users could get less time to do the course but for the next courses, the user is in the cycle.

- When users are added again in the target group, they will have "Automatic course enrolment" and "Re-certification" set to Yes in audit log and on the personal syllabus tab in the participant administration for the course template and will be enrolled to the next course depending on the configuration.
- Irrespective of whether the learner has passed the course on, before or after the due date, the status of the learner is set correctly on the course template to "Successfully completed" and "Passed" on the course. Also scheduled and manual registration jobs have been harmonized and now will give the same results regarding user statuses on the Participant administration>Personal syllabus tab of a course template.