

# **System requirements (Client)**

**imc Learning Suite**

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# 1 Introduction



This document outlines the technical requirements for client devices accessing the platform to ensure optimal performance and reliability.

imc AG focuses on supporting system environments (operating systems, browsers, and hardware) with significant market relevance and guarantees compatibility only with versions that maintain sufficient support from their manufacturers. The specifications listed in this document define the environments deemed suitable for accessing the platform effectively. Systems or configurations outside of these specifications are not supported by imc AG.

This document is designed for decision-makers and IT professionals responsible for configuring and maintaining client systems for platform access.

## 2 Supported System Components

Components	Product alternatives
<b>Browser</b> *)	<ul style="list-style-type: none"> <li>– MS Edge 132</li> <li>– Mozilla Firefox version 134</li> <li>– Google Chrome 132</li> <li>– Safari 17.4.1 on macOS Ventura version 13.6.6 (learner frontend only)</li> <li>– Mobile Browser Android &gt; 5 and iOS &gt; 11 (learner frontend only)</li> </ul>
<b>Mobile apps system requirements</b> **)	<p>Android:</p> <ul style="list-style-type: none"> <li>– Minimum OS Version: 9.0</li> <li>– Maximum OS Version: 13.0</li> </ul> <p>iOS:</p> <ul style="list-style-type: none"> <li>– Minimum OS Version: iOS11</li> <li>– Maximum OS Version: iOS16</li> </ul>

\*) The following browser settings must be observed:

- The storage of cookies must be permitted, as the imc Learning Suite uses so-called "session cookies".
- JavaScript must be enabled.
- Pop-up blockers must be deactivated.

This is the only way to ensure that all functionalities of the imc Learning Suite are available without any restriction.

\*\*\*) The Administrator GUI is officially **not** supported for tablets and mobile phones.

## 2.1 Network requirements

Connection	Required bandwidth
Between application server and database server	Recommended: dedicated network connection, min 100 Mbit/s
Between application server and client PC	Minimum: 512 kbit/s per user (in parallel operation) Recommended: 100 Mbit/s (up to 1000 parallel users)

Please note that the actual network performance is affected by network components, such as authentication, proxy, encryption, anti-virus services or other filter services.

## 2.2 Client hardware requirements

Parameter	Recommended value
Minimal screen resolution	1280x1024 pixels (resp. 1280x800 pixels on a 16:9 display)
RAM	in a typical usage scenario at least 1.3 gigabytes of RAM must be available for the browser
Processor	Intel i3 processor or equivalent CPU